

Category	Inquiry	Answer
Business	When will Shimano's web services and alternative Pioneer Products be released?	Pioneer cannot comment on Shimano's Web services or its future products. Please contact Shimano for further information.
Sales	How do I buy Pioneer cycle sports accessories in the future?	Current accessories can be purchased on-line at <a href="https://www.pioneerelectronics.com/PUSA">https://www.pioneerelectronics.com/PUSA</a> or via Pioneer Cycle Sports Retailers while supplies last.
After service	What happens if my cycle product needs to be repaired?	Products within their warranty period will continue to be serviced and repaired by Pioneer Service based on the applicable product warranty.
After service	Will Pioneer continue to repair cycle products that are out of warranty?	Yes, Pioneer will continue to service out of warranty product for a fee.
After service	Where should I direct Pioneer Cycle-Sports product and service inquiries in the future?	Click here for Pioneer product service inquiries. <a href="https://www.pioneerelectronics.com/PUSA/Support">https://www.pioneerelectronics.com/PUSA/Support</a>
Cycle computer	Can I continue to use my SGX-CA600 cycle computer as before?	Yes, there will be no functional changes to the SGX-CA600.
Web service	How long can I use Cyclo-Sphere?	Cyclo-Sphere will remain functional until Shimano launches its new web service, at which time subscribers will need to re-register for Shimano's web service.
Web service	Can I register a new account on Cyclo-Sphere?	Yes. Cyclo-Sphere will continue to accept all new accounts until Shimano launches its new web service, at which time subscribers will be directed to re-register with the Shimano service.
Web service	Can I still browse Pioneer Cycle Sports homepages and web content?	Yes, product manuals, guides, etc. will remain on the Pioneer USA website. Pioneer Cycle Sports promotional content, however, will be removed.